

# PCBS & you

The possibility of **US**



## Pictorial Handbook for Individuals

Platte County Board of Services 7900 NW 106th Street Kansas City, MO 64153

Office: (816) 891-0990 | [www.pcbsdd.org](http://www.pcbsdd.org) | [www.facebook.com/pcbsdd](https://www.facebook.com/pcbsdd)

# What Staff Does



Documents and  
Tracks your services



Maintains correct  
information about  
you



Advocates for you



Assists with your  
Individualized Support  
Plan meeting



Talks to you about  
health and safety



Answers your  
questions



Communicates to  
your team

# Tell Someone If Anyone.....



Hits You

Yells at you

Kicks you



Touches You

Kisses You



Punishes You

Takes Your Money



# Who You Can Tell.....

**Staff**



**Support Coordinator**



**Doctor or Nurse**



**Family or Friends**



**Police Officer or 911**



# You have the...



## Right....

To receive or not receive services & choose your support team (your doctor, nurse, staff, service provider, and support coordinator).



## Right....

To help develop your individualized service plan and set your own goals.



## Right....

To be treated with respect and free from humiliation at all times.



## Right....

To have the information in your file kept private, and review it if you want to.



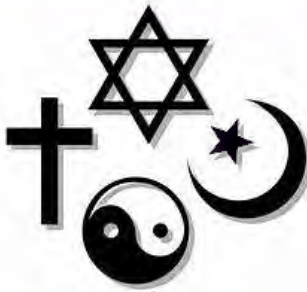
### Right....

To be paid the same as others for doing similar work.



### Right....

To open and send your own mail, and talk privately on the phone.



### Right....

To practice and participate in religious activities of your choice.



### Right....

To build healthy relationships with whomever you want.



### Right....

To exercise your rights without fear of harm or retaliation.



**Right....**

**To spend your money however you want.**



**Right....**

**To receive quality services and make a complaint if you're not treated fairly.**



**Right....**

**To be free from people hitting you, hurting you, yelling at you, or saying hurtful things to you.**



**Right....**

**To make your own choices about your life, your goals, employment, home and who lives with you.**

## You also have the...



### Responsibility....

To tell your team if you feel you aren't being paid a fair wage.



### Responsibility....

To be respectful and kind to others.



### Responsibility....

To respect others choice to practice and participate in religious activities.



### Responsibility....

To be respectful of you friends and choose friends who respect you.



### Responsibility....

To tell someone if you think your rights have been violated.





### **Responsibility....**

To refrain from having or using things that could harm yourself or others, like drugs, or weapons.



### **Responsibility....**

To tell Platte County Board of Services if there's a problem so we can find a solution.



### **Responsibility....**

To tell someone if you feel that you are being hurt.




### **Responsibility....**

To make good choices that will have good consequences.

## If you are unhappy




**1. Talk to your Direct Support Staff**

Still....  ?

**2. Ask to talk to a Professional Manager**

Still....  ?

**3. Talk to an Assistant Director**

Still....  ?

**4. Talk to your Program Director**

Still....  ?

**5. You have the right to appeal. Contact one of the people listed below**

**a. Executive Director PCBS (816) 891-0990**

**b. Your Service Coordinator (816) 736-9990**

**c. Kansas City Regional Office (816) 889-3400**